List of Picturepark Sub-Processors

Not for Editing

We and our affiliates use sub-processors for the provisioning of our Services to you, as described in our agreements which can be found at https://www.pictureark.com/terms.

Last changed: 30 September 2021

Category definitions:

IaaS (Infrastructure-as-a-Service) providing the technical infrastructure of the Cloud Service and/or our IT, or optional parts thereof. Includes services used for disaster recovery only. Potential access to all Customer data processed via our Service.

Productivity: Business software used for messaging, collaboration, file sharing/storage, customer relationship management, voice calling and similar with limited access to select Customer data on a "per case" basis such as when data is exchanged via email, online conferencing, and similar.

Support: Software for Technical support, configuration, consulting and similar services with limited access to select Customer data on a "per case" basis such as when customers are requesting assistance or when experiencing problems with the Cloud Service.

Engineering: Professional services for software development with limited access to select Customer data on a "per case" basis such as for testing/quality assurance, debugging/bug-fixing, 3rd level support or DevOps emergencies.

Entity Name	Locations	Categories	Description
Vision Information Transaction Inc.	USA	Affiliate; Support	Affiliate of Vision Information Transaction AG, Switzerland. Legal framework: SCC.
CloudSigma AG	Switzerland	IaaS; Productivity	Primary IaaS provider for hosting the Cloud Service and providing our business IT infrastructure. Legal framework: Adequacy decision.
Probely – Soluções de Cibersegurança, Lda	Portugal	IaaS	Used for vulnerability scanning of web applications and APIs of our different Cloud Service environments.
Eniwa AG	Switzerland	IaaS	Used for providing the datacenter infrastructure for our Suisse Safe backup option, internal IT infrastructure, staging and POC platforms as well as for disaster recovery purposes.

			Legal framework: [Adequacy decision](#).
[Freshworks, Inc.](#)	USA	Support; Productivity	CRM, support ticketing, VOIP calling and similar with software and data hosted in Germany. Legal framework: SCC.
[Storpool Inc.](#)	Bulgaria	IaaS	Only used for disaster recovery purposes. Legal framework: EEA country.
[Microsoft Ireland Operations Limited](#)	Ireland	IaaS	Used for optional parts of the Cloud Service such as auto-tagging and other AI-driven automation. Legal framework: EEA country.
[Amazon Webservices (AWS)](#)	Ireland Germany	IaaS	Used for optional parts of the Cloud Service such as auto-tagging and other AI-driven automation, if in use a/o as defined in Order Documents. Legal framework: EEA country.
[Google Ireland Limited](#)	Ireland	Productivity	Google Suite products. Legal framework: EEA country.
[Clarifai, Inc.](#)	USA	IaaS	Used for optional parts of the Cloud Service such as auto-tagging and other AI-driven automation, if in use a/o as defined in Order Documents. Legal framework: SCC.
[Atlassian](#)	USA	Productivity	Used for managing the software development of the Cloud Services. Legal framework: SCC.
[DAM United AG](#)	Germany	IaaS; Engineering	Used for optional parts of the Cloud Service such as Connectors and Apps, as defined in Order Documents. Legal framework: EEA country.
[Brimit B.V.](#)	Netherlands	Engineering; IaaS	Used as independent engineering and testing contractors and for optional parts of the Cloud Service such as Connectors. Legal framework: EEA country.

Smint.io GmbH	Austria	IaaS; Engineering	Used for optional parts of the Cloud Service such as Connectors and Apps, as defined in Order Documents. Legal framework: EEA country.
Others	Republic of Serbia	Engineering	Independent engineering contractor. Legal framework: SCC.